

| Meeting:      | Board   | Board Date: 12 July 2018   |            |             |      |            |                                  |          |  |  |  |  |
|---------------|---|--|------------|-------------|------|------------|----------------------------------|----------|--|--|--|--|
| Report Title: | Management Accour   | Management Accounts – June 2018  |            |             |      |            |                                  |          |  |  |  |  |
| Action:       | Note the draft result   | Note the draft results for the year to June 2018   |            |             |      |            |                                  |          |  |  |  |  |
| Summary:      |   | YTD  | YTD        | YTD         |      | FY         | FY                               | FY       |  |  |  |  |
|               |   | Budget   | Actual     | Variance    |      | Budget     | Forecast                         | Variance |  |  |  |  |
|               |   | £m   | £m         | £m          |      | £m         | £m                               | £m       |  |  |  |  |
|               | Core business   | 40.0   | 40.4       | (0.4)       |      | 02.6       | 02.0                             |          |  |  |  |  |
|               | surplus   | 19.8   | 19.4       | (0.4)       |      | 82.6       | 82.8                             | 0.2      |  |  |  |  |
|               | Profit from sales   | 6.3  | 8.2        | 1.9         |      | 25.0       | 22.8                             | (2.2)    |  |  |  |  |
|               | Financing Costs   | 8.3  | 7.9        | 0.4         |      | 33.2       | 33.2                             | - (0.0)  |  |  |  |  |
|               | Surplus before tax  | 17.8   | 19.7       | 1.9         |      | 74.4       | 72.4                             | (2.0)    |  |  |  |  |
|               | Profit from sales at £<br>Chapel Gate that has<br>March 18.   | The core business surplus at £19.4m is just 2% adverse as a result of lower than budgeted income. Operating costs are on budget.  Profit from sales at £8.2m is 30.7% over budget due to early completion of sales at Chapel Gate that has compensated for the units at North Town that completed early in |            |             |      |            |                                  |          |  |  |  |  |
|               | whilst security charging is completed.  FY Forecast update – Net surplus at £72.4 is £2m lower than budgeted. Core business surplus of £82.8, £0.2m or 0.24% higher than budget. Profit from sales at £22.8m is £2.2m lower to reflect the early completions in March 18 at North Town.  Our current cash balances of £108m include £91m of restricted funds leaving £17.1m available, together with £256.6m of undrawn and available facilities, giving £273.7m of |  |            |             |      |            |                                  |          |  |  |  |  |
|               | liquid funds.  Vestal's current cash £35.1m.  We remain complian and expect to remain   | t with all o   | ur funding | g covenants |      | ·          | ·                                |          |  |  |  |  |
| Appendices:   | Appendix A – Income   |  | -          |             | ndi  | x D – Valu | e for Mone                       | v        |  |  |  |  |
| •             | Appendix B – Statem   |  |            |             |      |            | alue for Money<br>epairs summary |          |  |  |  |  |
|               |   |  | •          | ιστι   Αρρί | znul | x c – keba | ıı 5 Süllillidi                  | у        |  |  |  |  |
| Contact(s):   | Appendix C – Cash flow statement  David Ball, Head of Finance   |  |            |             |      |            |                                  |          |  |  |  |  |



#### Statement of Comprehensive Income 2017/18 - Consolidated Group results

June 2018

|                               | Budget | Actual | Vaniana  |                | Dudget       | Favorant     |  |
|-------------------------------|--------|--------|----------|----------------|--------------|--------------|--|
|                               |        |        | Variance |                | Budget       | Forecast     |  |
|                               | £m     | £m     | £m       | %              | £m           | £m           |  |
|                               | YTD    | YTD    | YTD      | YTD            | FY           | FY           |  |
| Deat                          | 40.3   | 40.1   | (0.2)    | (0.5%)         | 162.1        | 162.1        |  |
| Rent                          | 2.4    | 40.1   | 0.2)     | (0.5%)<br>5.5% | 163.1<br>9.8 | 163.1<br>9.8 |  |
| Service Charges<br>Voids      | (0.3)  |        | (0.1)    |                | (1.3)        |              |  |
| Other Income                  | 0.6    | 0.4    | (0.1)    | (41.1%)        | 2.4          | (1.3)        |  |
|                               |        |        | 0.0      |                | 5.5          | 5.5          |  |
| Amortised Grant               | 1.4    | 1.4    | 0.0      | 0.7%           | 5.5          | 5.5          |  |
| Total Income                  | 44.4   | 44.0   | (0.4)    | (0.9%)         | 179.5        | 179.5        |  |
| Services                      | 2.8    | 2.8    | (0.0)    | (1.5%)         | 11.0         | 11.1         |  |
| Management - Staff Costs      | 4.4    | 4.6    | (0.3)    | (5.9%)         | 17.3         | 17.7         |  |
| Management - Other Costs      | 2.2    | 2.4    | (0.2)    | (8.5%)         | 8.6          | 8.2          |  |
| Responsive Repairs            | 2.3    | 2.8    | (0.5)    | (20.3%)        | 9.3          | 9.4          |  |
| Void Repairs                  | 0.8    | 0.8    | (0.1)    | (7.0%)         | 3.0          | 3.3          |  |
| Cyclical Repairs              | 1.3    | 1.0    | 0.2      | 19.7%          | 4.5          | 4.5          |  |
| Major Repairs                 | 6.3    | 4.1    | 2.2      | 35.3%          | 26.6         | 25.6         |  |
| Major Repairs Capitalised     | (4.2)  | (2.7)  | (1.5)    | 35.7%          | (18.6)       | (18.4)       |  |
| Housing Depreciation          | 7.2    | 7.0    | 0.2      | 2.6%           | 28.8         | 28.8         |  |
| Other Assets Depreciation     | 0.3    | 0.3    | 0.0      | 2.8%           | 1.5          | 1.5          |  |
| Bad Debts                     | 0.5    | 0.7    | (0.1)    | (26.7%)        | 1.8          | 1.8          |  |
| Rent Payable to Owners        | 0.7    | 0.7    | 0.1      | 8.7%           | 2.9          | 2.9          |  |
| Redundancy Costs              | 0.1    | 0.1    | (0.0)    | (14.1%)        | 0.2          | 0.2          |  |
| Other Costs                   | 0.0    | 0.0    | (0.0)    | (11.6%)        | 0.1          | 0.1          |  |
|                               |        |        | , ,      | , ,            |              |              |  |
| Total Operating Expenditure   | 24.6   | 24.6   | 0.0      | 0.1%           | 97.0         | 96.7         |  |
| Operating Surplus             | 19.8   | 19.4   | (0.4)    | (1.9%)         | 82.5         | 82.8         |  |
| FRITDA MARI                   | 21.5   | 22.4   | 0.9      | 4.3%           | 07.2         | 07.7         |  |
| EBITDA - MRI                  | 21.5   | 22.4   | 0.9      | 4.5%           | 87.3         | 87.7         |  |
| Outright Sales - Receipts     | 11.9   | 16.4   | 4.5      | 37.4%          | 47.7         | 44.8         |  |
| LCHO Sales - Receipts         | 9.0    | 4.6    | (4.4)    | (48.7%)        | 36.2         | 32.3         |  |
| Outright Sales - Cost of Sale | (9.7)  | (11.1) | (1.3)    | 13.7%          | (38.9)       | (37.9)       |  |
| _CHO Sales - Cost of Sale     | (5.9)  | (3.2)  | 2.7      | (45.2%)        | (23.7)       | (19.6)       |  |
| Surplus on Other Sales        | 0.9    | 1.5    | 0.5      | 54.9%          | 3.8          | 3.2          |  |
| Surplus on sales              | 6.3    | 8.2    | 1.9      | 30.7%          | 25.0         | 22.8         |  |
|                               |        |        |          | 1.004          | 22.2         |              |  |
| Financing Cost                | 8.3    | 7.9    | 0.4      | 4.8%           | 33.2         | 33.2         |  |
| Gurplus                       | 17.8   | 19.7   | 1.9      | 10.9%          | 74.4         | 72.4         |  |
| Pension Provision             | -      | -      |          | -              | -            | -            |  |
| Fair Value Loan Adj           | -      | -      | -        | -              | -            | -            |  |
| Fair Value Invest. Prop. Adj  | -      | -      | -        | -              | -            | -            |  |
| Гах                           | -      | -      | -        | -              | -            | -            |  |
|                               |        |        | -        |                |              |              |  |
| Net Surplus                   | 17.8   | 19.7   | 1.9      | 10.9%          | 74.4         | 72.4         |  |
|                               |        | _      |          |                |              |              |  |



## Statement of financial position

### June 2018

| 2019            | 2019           | 2019        |  |
|-----------------|----------------|-------------|--|
| VIVID           | VIVID          | Movement    |  |
| Opening balance | Balance at Jun | Year to Jun |  |
| £m              | £m             | £m          |  |
|                 |                |             |  |

| Fixed Assets                |         |         |        |
|-----------------------------|---------|---------|--------|
|                             |         |         |        |
| Housing Properties at Cost  | 2,075.6 | 2,129.3 | 53.7   |
| Depreciation & Impairment   | (238.8) | (245.4) | (6.7)  |
| Net Book Value              | 1,836.8 | 1,883.9 | 47.1   |
| Other Fixed Assets          | 21.9    | 21.4    | (0.5)  |
| Long Term Investments       | 29.6    | 29.6    | 0.0    |
| Total Fixed Assets          | 1,888.3 | 1,934.9 | 46.6   |
| Current Assets/ Liabilities |         |         |        |
| Stock and Work in Progress  | 95.9    | 62.7    | (33.2) |
| Rent Arrears                | 7.4     | 1.8     | (5.6)  |
| Other Debtors & Prepayments | 7.9     | 9.3     | 1.3    |
| Cash                        | 38.0    | 107.8   | 69.8   |
| Creditors Due < 1 Year      | (63.9)  | (55.5)  | 8.5    |
| Net Current Assets          | 85.2    | 126.2   | 40.9   |
| Creditors Due > 1 Year      |         |         |        |
| Housing Loans               | 990.2   | 1,059.0 | 68.8   |
| Recycled Capital Grant Fund | 8.4     | 8.9     | 0.5    |
| Disposal Proceeds Fund      | 0.1     | 0.1     | 0.0    |
| Grant                       | 491.6   | 491.1   | (0.5)  |
| Other Creditors & Accruals  | 10.3    | 10.3    | 0.0    |
| Total Long Term Creditors   | 1,500.6 | 1,569.4 | 68.7   |
| Pension & Other Provisions  | 13.4    | 12.6    | (0.8)  |
| Total Net Assets            | 459.5   | 479.1   | 19.6   |
| Capital & Reserves          |         |         |        |
| Revenue Reserves            | 458.6   | 478.2   | 19.6   |
| Revaluation Reserves        | 0.9     | 0.9     | 0.0    |
|                             |         |         |        |
| Total Reserves              | 459.5   | 479.1   | 19.6   |



### Cashflow statement - consolidated group results

### June 2018

| 2017/18 |  |
|---------|--|
| Actual  |  |
|         |  |
| YTD     |  |
| £m      |  |
|         |  |

| Net Cash inflow from Operating Activities           | 19.8   |  |
|---|--------|--|
|   |        |  |
| Returns on Investment/Interest Received             | 0.0    |  |
| Servicing of Finance/Interest Paid                  | (9.7)  |  |
|   |        |  |
| Net Cash Inflow/(Outflow) from above activities     | 10.1   |  |
| First Translation December                          | 1.6    |  |
| First Tranche Sales Proceeds                        | 4.6    |  |
| Properties Developed for Outright Sale              | 16.4   |  |
| Sales of Housing Properties and Other Assets        | 3.4    |  |
| SHG/Other Grants Received                           | 1.4    |  |
| New Development expenditure                         | (32.1) |  |
| Capitalised Major Repairs Expenditure               | (2.7)  |  |
| Purchase of Other Fixed Assets                      | (0.1)  |  |
| Investment in Joint Venture                         | 0.0    |  |
| Net Cash Inflow/(Outflow) from Investing Activities | (9.1)  |  |
| Net Cash innow/ (Outnow) from investing Activities  | (9.1)  |  |
| Net Cash Inflow/(Outflow) before Financing          | 1.0    |  |
| Housing Loans (Repaid) / Received                   | 68.8   |  |
| Net Cash Inflow/(Outflow) from Financing            | 68.8   |  |
| Increase/(Decrease) in Cash and Cash Equivalents    | 69.8   |  |
|   |        |  |
| Opening Balance - Cash and Cash Equivalents         | 38.0   |  |
| Closing Balance - Cash and Cash Equivalents         | 107.8  |  |
| Net Change in Cash                                  | 69.8   |  |
| Reconciliation of Operating Surplus to Net Cash     |        |  |
| Flow from Operating Activities                      |        |  |
|   |        |  |
| Operating Surplus                                   | 19.4   |  |
| Gift Aid  | 0.0    |  |
| Depreciation & Impairment                           | 7.3    |  |
| Grant Amortisation                                  | (1.4)  |  |
| Net Movement in Short-Term Debtors and Creditors    | (5.6)  |  |
| Net movement in Short Term Deptors and Creditors    | (5.0)  |  |
| Net Cash Inflow From Operating Activities           | 19.8   |  |
|   |        |  |

|          |                                  |   | 2017/18<br>Actuals | 2018/19<br>Budget FY | 2018/19<br>Forecast FY | 2018/19<br>Actuals YTD |
|----------|----------------------------------|---|--------------------|----------------------|------------------------|------------------------|
|          |                                  | Turnover                                      | 228,488            | 246,978              | 240,170                | 61,136                 |
|          |                                  | Operating surplus (inc. Sales)                | 86,354             | 103,768              | 102,404                | 26,160                 |
|          |                                  | Net surplus before tax                        | 66,699             | 74,374               | 72,434                 | 19,719                 |
|          |                                  |   |                    |                      |                        |                        |
|          |                                  | Gross cost of housing properties              | 1,836,817          | 1,961,984            | 1,961,984              | 1,883,878              |
|          |                                  | Net current assets                            | 85,220             | 93,742               | 93,742                 | 126,163                |
|          |                                  | Total assets less current liabilities         | 1,973,552          | 2,170,907            | 2,170,907              | 2,061,063              |
|          |                                  | Long-term loans                               | 985,456            | 1,024,556            | 1,024,556              | 1,058,976              |
|          |                                  | Net assets                                    | 459,548            | 533,922              | 531,982                | 479,137                |
|          |                                  |   |                    |                      |                        |                        |
| 1        | Regulator VFM 6                  | Operating margin - lettings                   | 45%                | 50%                  | 50%                    | 48%                    |
|          | VIVID VFM                        | Sales margins                                 | 27%                | 25%                  | 25%                    | 32%                    |
| 2        | VIVID VFM                        | Operating margin - global                     | 38%                | 42%                  | 43%                    | 43%                    |
| 3        | VIVID VFM                        | Net margin                                    | 29%                | 30%                  | 30%                    | 32%                    |
|          |                                  |   |                    |                      |                        |                        |
| 4        | Regulator VFM 7                  | Return On Capital Employed                    | 4.8%               | 5.0%                 | 4.9%                   | 1.3%                   |
|          |                                  |   |                    |                      |                        |                        |
| 5        | VIVID VFM                        | Operating cost per unit - Global              | 3,466              | 3,148                | 3,141                  | 816                    |
| 6        | Regulator VFM 5                  | Operating cost per unit - social housing      | 2,816              | 2,816                | 2,809                  | 653                    |
|          |                                  |   |                    |                      |                        |                        |
| 7        | VIVID VFM                        | Homes per FTE staff                           | 36.5               | 37.6                 | 37.6                   | 36.7                   |
|          |                                  |   |                    |                      |                        |                        |
| 8        | Regulator VFM 4                  | Interest Cover - EBITDA MRI                   | 268%               | 292%                 | 289%                   | 304%                   |
| 9        | Financial Covenant               | Interest Cover - UK GAAP                      | 231%               | 238%                 | 239%                   | 237%                   |
| 10       | <b>5</b>                         |   | 0.50               | 0.47                 | 2.17                   | 0.54                   |
| 10       |                                  | Gearing - net assets                          | 0.50               | 0.47                 | 0.47                   | 0.51                   |
| 11       |                                  | Gearing ratio - valuation                     | 0.51               | 0.53                 | 0.53                   | 0.55                   |
| 12       | Regulator VFM 3                  | Gearing ratio - housing properties            | 0.52               | 0.48                 | 0.48                   | 0.50                   |
| 13       | Financial Covenant               | Debt per unit                                 | 31,621             | 30,764               | 30,764                 | 31,592                 |
| 14       |                                  | •   | · ·                | 1                    | -                      | ,                      |
| 14<br>15 | Regulator VFM 1 Regulator VFM 2a | Reinvestment in homes % New supply % - social | 7.9%<br>2.2%       | 7.8%<br>3.0%         | 7.8%<br>3.0%           | 1.9%<br>0.5%           |
| 16       | Regulator VFM 2b                 | New supply % - social                         | 0.5%               | 0.5%                 | 0.5%                   | 0.5%                   |
| 10       | Regulator VFIVI 2D               | ivew suppy % - non-social                     | 0.5%               | 0.5%                 | 0.5%                   | U. 1%                  |
|          |                                  |   |                    |                      |                        |                        |
|          |                                  | Number of homes                               | 29,964             | 30,799               | 30,799                 | 30,108                 |
|          |                                  | rumber of homes                               | 29,904             | 30,199               | 30,199                 | 50,100                 |

# VIVID Repairs Budget Summary 2018/19 @ June 2018

|                                   | Full-Year Bu              | ıdget  |           | June 2018 Acc | ounts       |        | June   | 2018 Volu                               | mes      | Average | Prices  | Comments  |
|-----------------------------------|---------------------------|--------|-----------|---------------|-------------|--------|--------|---|----------|---------|---------|---|
|                                   | Budget (£)                | Qty    | Budget    | Actual        | Variance    | %      | Budget | Actual                                  | Variance | Budget  | Actual  |   |
| Responsive Repairs                | budget (1)                | ۷.,    | Suuger    | 7101001       | variance    | ,,     | Dauget | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | variance | Buuget  | 7101001 |   |
| BM Responsive (Sub-contracted)    | 1,178,147                 | 840    | 294,300   | 436,570       | (142,270)   | (48%)  | 210    | 873                                     | (663)    | 1,403   | 500     |   |
|                                   | <b>-,-</b> : <b>-,-</b> : |        |           | 100,010       | (= :=,=: =, | (1011) |        |   | (222)    | _,      |         | Works to date to be analysed and major works to be        |
| Drainage                          | 268,760                   | 1,338  | 67,680    | 192,107       | (124,427)   | (184%) | 336    | 419                                     | (83)     | 201     | 458     | transferred   |
| Electrical Responsive             | 1,269,952                 | 10,603 | 291,353   | 378,956       | (87,603)    | (30%)  | 2,386  | 2,291                                   | 95       | 120     | 165     |   |
| Gas Responsive*                   | 1,498,196                 | 15,354 | 301,286   | 376,673       | (75,387)    | (25%)  | 3,072  | 2,750                                   | 322      | 98      | 137     |   |
|                                   |                           |        |           |               |             |        |        |   |          |         |         | Works to date to be analysed and major works to be        |
| BM Responsive                     | 4,940,615                 | 54,585 | 1,285,211 | 1,344,898     | (59,687)    | (5%)   | 13,647 | 11,668                                  | 1,979    | 91      | 115     | transferred   |
| Rechargeable Repairs              | 180,896                   | 570    | 48,007    | 56,534        | (8,527)     | (18%)  | 144    | 147                                     | (3)      | 317     | 385     |   |
| TOTAL                             | 9,336,566                 | 83,290 | 2,287,837 | 2,785,738     | (497,901)   | (22%)  | 19,795 | 18,148                                  | 1,647    | 112     | 154     |   |
| Voids                             |                           |        |           |               |             |        |        |   |          |         |         |   |
| 70.00                             |                           |        |           |               |             |        |        |   |          |         |         | Works to be analysed to ensure no planned replacements    |
| Routine Voids                     | 2,603,988                 | 1,461  | 673,590   | 807,267       | (133,677)   | (20%)  | 366    | 353                                     | 13       | 1,782   | 2,287   | have been included  |
| Rechargeable Void Works           | 402,630                   |        | 106,854   | 27,898        | 78,956      | 74%    |        |   |          |         |         |   |
| TOTAL                             | 3,006,618                 | 1,461  | 780,444   | 835,164       | (54,720)    | (7%)   | 366    | 353                                     | 13       | 2,058   | 2,366   |   |
|                                   |                           |        |           |               |             |        |        |   |          |         |         |   |
| Cyclical Maintenance              |                           |        |           |               |             |        |        |   |          |         |         |   |
| Gas Servicing*                    | 2,445,929                 |        | 613,537   | 660,545       | (47,008)    | (8%)   |        |   |          |         |         |   |
| Comm. Services Decs (External)    | 380,246                   | 119    | 48,826    | 19,718        | 29,108      | 60%    | 24     | 2                                       | 22       |         |         |   |
| Comm. Services Decs (Internal)    | •                         | 94     | •         | ,             | •           |        | 11     | -                                       | 11       |         |         |   |
| External Painting (Blocks)        |                           | 145    |           |               |             |        | 60     | -                                       | 60       |         |         |   |
| External Painting (Houses)        | 2,139,153                 | 2,190  | 589,490   | 325,472       | 264,018     | 45%    | 921    | 259                                     | 662      |         |         |   |
| Internal Painting (Blocks)        | 4 005 220                 | 26     |           | 4 005 705     | 246440      | 200/   | -      | -                                       | 0        |         |         |   |
| TOTAL                             | 4,965,328                 |        | 1,251,853 | 1,005,735     | 246,118     | 20%    | 1,016  | 261                                     | 755      |         |         |   |
| Planned & Major Works             |                           |        |           |               |             |        |        |   |          |         |         |   |
| Structural Works                  | 750,001                   |        | 300,018   | 363,580       | (63,562)    | (21%)  |        |   |          |         |         |   |
| Commercial Gas Repairs            | 151,469                   |        | 16,415    | 58,643        | (42,228)    | (257%) |        |   |          |         |         |   |
| Reactive Window/Door Replacements | 288,643                   |        | 72,312    | 103,646       | (31,334)    | (43%)  |        |   |          |         |         |   |
| Roof Overhauls                    | 0                         |        | 0         | 4,729         | (4,729)     | N/A    |        |   |          |         |         |   |
| Garage Door Replacements          | 24,910                    |        | 6,236     | 10,298        | (4,062)     | (65%)  |        |   |          |         |         |   |
| Disabled Adaptations              | 163,368                   |        | 43,200    | 47,065        | (3,865)     | (9%)   |        |   |          |         |         |   |
| Electrical Testing                | 438,300                   |        | 117,859   | 115,953       | 1,906       | 2%     |        |   |          |         |         |   |
| Insurance Works                   | 262,786                   |        | 66,068    | 61,415        | 4,653       | 7%     |        |   |          |         |         |   |
| Asbestos Removal & Repairs        | 250,003                   |        | 59,999    | 55,018        | 4,981       | 8%     |        |   |          |         |         |   |
| Development/Decants/Defects       | 44,169                    |        | 11,221    | 3,469         | 7,752       | 69%    |        |   |          |         |         |   |
| Electrical Replacements           | 359,088                   |        | 83,598    | 62,240        | 21,358      | 26%    |        |   |          |         |         |   |
| External Major Repair             | 488,934                   |        | 126,099   | 90,684        | 35,415      | 28%    |        |   |          |         |         |   |
| Communal Refurbs - Major          | 238,505                   |        | 55,003    | 18,004        | 36,999      | 67%    |        |   |          |         |         |   |
| Kitchen Replacement               | 3,895,612                 | 862    | 981,433   | 938,581       | 42,852      | 4%     | 216    | 169                                     | 47       | 3,812   | 4,511   |   |
| Bathroom Replacement              |                           | 248    | 301, .00  | 333,331       |             |        | 63     | 51                                      | 12       | 2,456   | 3,044   |   |
| Commercial Boiler Replacement     | 90,796                    |        | 45,481    | 0             | 45,481      | 100%   |        |   |          |         |         |   |
| FRA Works                         | 406,770                   |        | 101,969   | 55,546        | 46,423      | 46%    |        |   |          |         |         |   |
| Energy Efficiency                 | 240,011                   |        | 59,979    | 9,328         | 50,651      | 84%    |        |   |          |         |         |   |
| Roof Replacements (Blocks)        | 2,140,276                 | 3      | 538,387   | 466,617       | 71,770      | 13%    | 1      | 1                                       | 0        | 35,535  | N/A     |   |
| Roof Replacements (Houses)        |                           | 135    |           |               |             |        | 34     | 26                                      | 8        | 15,062  | 12,141  |   |
| Internal Major Repair             | 399,740                   |        | 102,731   | 25,532        | 77,199      | 75%    |        |   |          |         |         |   |
| Rewiring                          | 397,296                   |        | 107,986   | 12,894        | 95,092      | 88%    |        |   |          |         |         | Responsive drainage under investigation - costs to be     |
| Major Drainage/Damp               | 701,342                   |        | 176,284   | 75,229        | 101,055     | 57%    |        |   |          |         |         | transferred where appropriate                             |
| Cladding                          | 3,500,000                 |        | 200,000   | 25,528        | 174,472     | 87%    |        |   |          |         |         | Works being scoped  |
|                                   | 3,300,000                 |        | 230,000   | 25,520        | 27.1,77.2   | 0.70   |        |   |          |         |         | 1 scheme on site from June, with 1 site going through S20 |
| Environmental Works               | 893,089                   |        | 221,592   | 20,374        | 201,218     | 91%    |        |   |          |         |         | process which has delayed spend                           |
| Special Projects                  | 1,350,010                 |        | 337,368   | 103,939       | 233,429     | 69%    |        |   |          |         |         |   |
|                                   |                           |        |           |               |             |        |        |   |          |         |         |   |

|                               | Full-Year Bud | get   |           | June 2018 Acc | ounts     |     | June 2 | 2018 Volu | mes      | Average | Prices | Comments  |
|-------------------------------|---------------|-------|-----------|---------------|-----------|-----|--------|-----------|----------|---------|--------|---|
|                               | Budget (£)    | Qty   | Budget    | Actual        | Variance  | %   | Budget | Actual    | Variance | Budget  | Actual |   |
|                               |               |       |           |               |           |     |        |           |          |         |        | Delay due to number of vacant posts - recruitment under |
| Heating Replacement/ Installs | 4,502,852     | 1,616 | 1,174,502 | 879,457       | 295,045   | 25% | 422    | 260       | 162      | 2,786   | 2,903  | way   |
| Window Replacements           |               | 4,236 |           |               |           |     | 1,161  | 663       | 498      |         |        |   |
| Door Replacements             | 4,637,382     | 2,166 | 1,271,589 | 476,507       | 795,082   | 63% | 594    | 357       | 237      |         |        | Slow start to programme with sub-contractor             |
| Fire Door Replacements        |               | 475   |           |               |           |     | 130    | -         | 130      |         |        |   |
| TOTAL                         | 26,615,352    |       | 6,277,329 | 4,084,276     | 2,193,053 | 35% |        |           |          |         |        |   |

|                                      | Full-Year Budg | et  |             | June 2018 Acc | counts       |         | June   | June 2018 Volu | June 2018 Volumes      | June 2018 Volumes Averag      | June 2018 Volumes Average Prices     | June 2018 Volumes Average Prices     |
|--------------------------------------|----------------|-----|-------------|---------------|--------------|---------|--------|----------------|------------------------|-------------------------------|--------------------------------------|--------------------------------------|
|                                      | Budget (£)     | Qty | Budget      | Actual        | Variance     | %       | Budget | Budget Actual  | Budget Actual Variance | Budget Actual Variance Budget | Budget Actual Variance Budget Actual | Budget Actual Variance Budget Actual |
| Major Repairs Capitalised            |                |     |             |               |              |         |        |                |                        |                               |                                      |                                      |
| Window & Door Replacements           | (4,540,887)    |     | (1,245,046) | (336,005)     | (909,041)    | 73%     |        |                |                        |                               |                                      |                                      |
| Heating Replacement/Installs         | (4,410,330)    |     | (1,150,183) | (861,402)     | (288,781)    | 25%     |        |                |                        |                               |                                      |                                      |
| Other Capitalised Works              | (3,500,000)    |     | (200,000)   | (103,939)     | (96,061)     | 48%     |        |                |                        |                               |                                      |                                      |
| Roof Replacements                    | (2,097,652)    |     | (528,081)   | (457,375)     | (70,706)     | 13%     |        |                |                        |                               |                                      |                                      |
| Commercial Gas Repairs               | (90,734)       |     | (45,443)    | 0             | (45,443)     | 100%    |        |                |                        |                               |                                      |                                      |
| Kitchen & Bathroom Replacements      | (3,811,395)    |     | (959,945)   | (918,341)     | (41,604)     | 4%      |        |                |                        |                               |                                      |                                      |
| Rewiring                             | (143,958)      |     | (39,444)    | (4,755)       | (34,689)     | 88%     |        |                |                        |                               |                                      |                                      |
| TOTAL                                | (18,594,956)   |     | (4,168,142) | (2,681,816)   | (1,486,326)  | 36%     |        |                |                        |                               |                                      |                                      |
|                                      | (10,00 1,000)  |     | (1)200)212) | (2)002)020)   | (1) (00)020) |         |        |                |                        |                               |                                      |                                      |
| Other                                |                |     |             |               |              |         |        |                |                        |                               |                                      |                                      |
| TVHA Maintenance                     | 22,448         |     | 5,845       | 8,079         | (2,234)      | (38%)   |        |                |                        |                               |                                      |                                      |
| Repairs Transferred to Sinking Funds | (500,000)      |     | 0           | 0             | 0            | N/A     |        |                |                        |                               |                                      |                                      |
| Repairs Charged to Landlords         | 0              |     | 0           | (1,026)       | 1,026        | N/A     |        |                |                        |                               |                                      |                                      |
| Sandgates (externally managed)       | 95,000         |     | 23,751      | 18,852        | 4,899        | 21%     |        |                |                        |                               |                                      |                                      |
| TOTAL                                | (382,552)      |     | 29,596      | 25,905        | 3,691        | 12%     |        |                |                        |                               |                                      |                                      |
|                                      |                |     |             |               |              |         |        |                |                        |                               |                                      |                                      |
| TOTAL PROPERTY COSTS                 | 24,946,356     |     | 6,458,917   | 6,055,002     | 403,915      | 6%      |        |                |                        |                               |                                      |                                      |
| Service Charge Repairs               |                |     |             |               |              |         |        |                |                        |                               |                                      |                                      |
| Door Entry Repairs                   | 217,523        |     | 54,520      | 96,164        | (41,644)     | (76%)   |        |                |                        |                               |                                      |                                      |
| Fire Alarm Servicing/Repairs         | 477,934        |     | 119,780     | 143,320       | (23,540)     | (20%)   |        |                |                        |                               |                                      |                                      |
| Lift Servicing                       | 192,445        |     | 48,228      | 68,923        | (20,695)     | (43%)   |        |                |                        |                               |                                      |                                      |
| Appliance Repairs/Replace.           | 96,296         |     | 54,659      | 73,304        | (18,645)     | (34%)   |        |                |                        |                               |                                      |                                      |
| Grounds Maintenance (Incl. Trees)    | 1,947,802      |     | 488,616     | 505,832       | (17,216)     | (4%)    |        |                |                        |                               |                                      |                                      |
| Lift Replacement                     | 129,328        |     | 261         | 10,913        | (10,652)     | (4081%) |        |                |                        |                               |                                      |                                      |
| Fumigation/Pest Control              | 32,536         |     | 8,142       | 10,992        | (2,850)      | (35%)   |        |                |                        |                               |                                      |                                      |
| CCTV/Aerial Maintenance              | 112,391        |     | 28,172      | 26,859        | 1,313        | 5%      |        |                |                        |                               |                                      |                                      |
| Street Lighting Repairs              | 38,010         |     | 9,734       | 6,550         | 3,184        | 33%     |        |                |                        |                               |                                      |                                      |
| Emergency Light Replacements         | 64,661         |     | 6,826       | 3,401         | 3,425        | 50%     |        |                |                        |                               |                                      |                                      |
| Water Testing/Legionella             | 220,118        |     | 55,166      | 49,913        | 5,253        | 10%     |        |                |                        |                               |                                      |                                      |
| Door Entry Replacement               | 21,337         |     | 7,109       | 1,312         | 5,797        | 82%     |        |                |                        |                               |                                      |                                      |
| Commercial Gas Servicing             | 179,727        |     | 45,045      | 38,712        | 6,333        | 14%     |        |                |                        |                               |                                      |                                      |
| Door Entry Servicing                 | 83,297         |     | 20,876      | (9,317)       | 30,193       | 145%    |        |                |                        |                               |                                      |                                      |
|                                      |                |     |             |               |              |         |        |                |                        |                               |                                      |                                      |
| Lift Repairs                         | 278,436        |     | 69,782      | 20,541        | 49,241       | 71%     |        |                |                        |                               |                                      |                                      |
| Communal Block Cleaning/Caretaking   | 2,429,284      |     | 609,693     | 538,501       | 71,192       | 12%     |        |                |                        |                               |                                      |                                      |
| Emergency Light/PAT Testing          | 268,344        |     | 72,157      | 7,971         | 64,186       | 89%     |        |                |                        |                               |                                      |                                      |
| TOTAL                                | 6,789,469      |     | 1,698,766   | 1,593,892     | 104,874      | 6%      |        |                |                        |                               |                                      |                                      |
| TOTAL REVENUE REPAIRS                | 31,735,825     |     | 8,157,683   | 7,648,894     | 508,789      | 6%      |        |                |                        |                               |                                      |                                      |
| TOTAL REPAIRS                        | 50,330,781     |     | 12 225 925  | 10,330,710    | 1 005 115    | 16%     |        |                |                        |                               |                                      |                                      |
| IOTAL REPAIRS                        | 30,330,761     |     | 12,325,825  | 10,330,710    | 1,995,115    | 10%     |        |                |                        |                               |                                      |                                      |

Comments

<sup>\*</sup> Basingstoke Gas Servicing and repair costs are all coded to Gas Servicing due to the contract arrangement. Therefore the responsive repair volumes and average does not include Basingstoke for Gas.