

# VIVID

Autumn 2026

## Fire safety update

Mitre Court



Welcome to your Building and Fire Safety newsletter for Autumn 2026.

### Fire safety update



Great news, there are no outstanding Fire Safety works required for Mitre Court.

We'll of course let you know if this changes.

### Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire. If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on 0800 652 0898 or email:

[PersonalEvacuationPlan@vividhomes.co.uk](mailto:PersonalEvacuationPlan@vividhomes.co.uk)

### Fire door checks

We're continuing to complete quarterly checks on communal fire doors. Your next visit will take place week commencing 7 December 2026. Our contractor, Inline safety, will also be knocking on some front doors, to review the inside of the door to complete the fire door check. These checks are important, so please let them in, as each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

As the nights draw in and Halloween and Bonfire Night approach, take a look at our seasonal safety tips.



**Halloween** is a great time to decorate your home and enjoy the festivities with family and friends. To help keep everyone safe, please remember:

- Don't decorate flat entrance doors with wreaths, banners or other combustible decorations, as these could affect your escape route in an emergency
- Keep communal corridors, lobbies and stairwells clear of pumpkins, decorations and other items, as these areas form part of the building's escape route
- Use battery-operated candles or LED lights instead of real candles wherever possible
- Don't leave candles unattended and keep them well away from decorations, other flammable materials, children and pets

### Fire Safety must-dos

- Keep your front door and communal fire doors closed when not in use - please don't wedge them open
- Keep fire escapes free of any items, rubbish or clutter, ensure you store your possessions within your flat, or take to the bin store

# Make sure you know what to do if there's a fire within Mitre Place.



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family and neighbours safe.

## If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you
- Tell everyone in your home that there's a fire and to get out too
- Don't stop to get any of your things and shut the front door behind you
- Don't try to put the fire out yourself
- Wait outside away from the building and call the fire service on 999 immediately

The fire strategy for your block is 'stay put'.

## If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Your building's designed to contain a fire inside the apartment where it started and protect you from the effects of smoke and fire
- If the fire isn't in your apartment, close all your doors and windows and stay inside
- Dial 999 right away, just in case the person whose apartment is on fire hasn't been able to
- If smoke or heat from the apartment on fire starts to affect your home then leave immediately, if it's safe to do so, or if the fire service tells you to leave

## Autumn fire safety tips

It's important to think about fire safety in your home and building. Here's a few tips:

- Test your smoke alarms regularly and report any concerns with communal fire safety equipment
- Take care when using portable heaters and keep them well away from furniture, curtains, and other combustible materials
- Avoid overloading electrical sockets, especially as more electrical items are used during the colder months. Keep communal corridors, lobbies and stairwells clear to ensure escape routes remain available in an emergency.

**Bonfire night** is great fun, but it's important to remember that fireworks present a significant fire risk in apartment buildings.



- Don't light fireworks, sparklers, or other pyrotechnics on balconies, within communal areas, or anywhere on the grounds of your building
- Don't store fireworks in your flat, on balconies, or in communal areas
- Keep communal corridors, lobbies, and stairwells clear of any bonfire night items or rubbish

By following these simple steps, you can help keep yourself, your family and your neighbours safe whilst enjoying the celebrations.

## Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: [firesafety@vividhomes.co.uk](mailto:firesafety@vividhomes.co.uk)