

# VIVID

Spring 2026

# Fire safety update

## Ark Royal House



Welcome to your Building and Fire Safety newsletter for Spring 2026.

## Fire safety update



If you'd like any information about the outstanding external wall works at Ark Royal House, the team at Taylor Wimpey will be happy to help.

You can reach them at [cladding@taylorwimpey.com](mailto:cladding@taylorwimpey.com) for the latest updates.

## Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire. If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on **0800 652 0898** or email: [PersonalEvacuationPlan@vividhomes.co.uk](mailto:PersonalEvacuationPlan@vividhomes.co.uk)

## Fire door checks

We're continuing to complete quarterly checks on communal fire doors. Your next visit will take place week commencing 20 April 2026. Our contractor, Inline Safety, will also be knocking on some front doors to review the inside of the door to complete the fire door check. These checks are important, so please let them in, each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

## Spring cleaning tips for fire safety!



**Freshen up your smoke alarms:** A quick vacuum around the vents helps clear any dust so they can do their job properly.

**Clear dust from appliances and vents:** Cleaning extractor fans, tumble dryer vents, and cooker hoods help maintain good airflow and reduces fire risk.

**Give your hob and oven a quick clean:** Clearing away grease build-up reduces the chance of cooking fires and helps to keep you safe.

**Tidy away flammable bits and bobs:** Recycling old papers and safely storing or disposing of flammable liquids helps keep your home fire-safe.

## Fire safety must-dos

- **Keep your front door and communal fire doors closed when not in use - please don't wedge them open**
- **Keep fire escapes free of any items, rubbish or clutter, ensure you store your possessions within your flat, or take to the bin store**

# Make sure you know what to do if there's a fire within Ark Royal House.



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family and neighbours safe.

## If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you
- Tell everyone in your home that there's a fire and to get out too
- Don't stop to get any of your things and shut the front door behind you
- Don't try to put the fire out yourself
- Wait outside away from the building and call the fire service on 999 immediately

The fire strategy for your block is 'stay put'.

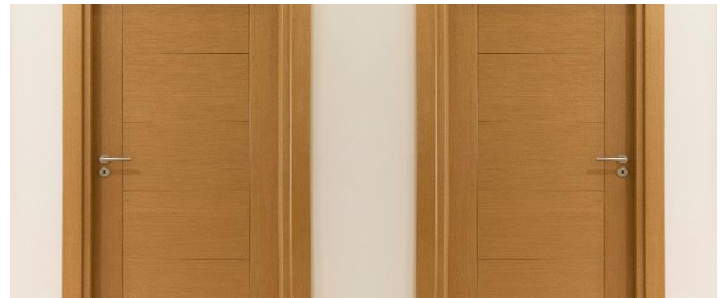
## If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Your building's designed to contain a fire inside the apartment where it started and protect you from the effects of smoke and fire
- If the fire isn't in your apartment, close all your doors and windows and stay inside
- Dial 999 right away, just in case the person whose apartment is on fire hasn't been able to
- If smoke or heat from the apartment on fire starts to affect your home then leave immediately, if it's safe to do so, or if the fire service tells you to leave

## Check your front door

- Keep the area by your front door clear: Avoid mats outside your flat door, or decorations on your flat door, so the space stays tidy and easy to move through
- Check your door closes smoothly: It should shut fully without sticking
- Take a quick look at the hinges: They should feel secure, with all screws in place
- Make sure the door closer is working: It should gently guide the door closed on its own

## Your front door isn't just a door - it's a fire door!



Your front door is also a **fire door**, designed to help slow the spread of smoke and fire if an incident happens.

A few simple habits help it do its job properly:

- **Don't prop the door open:** It should be able to close fully and sit snugly in its frame
- **Don't drill or cut into the door:** Things like cat flaps or added fittings affect how well it resists fire
- **Leave the overhead door closer as it is:** It helps the door close safely every time
- **Keep the original handles, hinges, and letterbox:** These parts are tested to work together for fire safety
- **Don't paint over the door seals:** They're designed to expand in heat, helping block smoke
- **Report any issues:** If the door is damaged or not working properly, let us know. If you own your flat, arrange repairs as soon as you can

## Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: [firesafety@vividhomes.co.uk](mailto:firesafety@vividhomes.co.uk)