

VIVID

Fire safety update

Portsmouth Road

Summer 2025



Welcome to your Building and Fire Safety Newsletter for Summer 2025

Fire safety update



Great news, there are no outstanding Fire Safety works required for Portsmouth Road.

Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire. If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on 0800 652 0898 or email:

PersonalEvacuationPlan@vividhomes.co.uk

Fire door checks

We are continuing to complete quarterly checks on communal fire doors. Your next visit will take place week commencing 28 July 2025. Our contractor, Inline Safety, will also be knocking on some front doors, to review the inside of the door to complete the fire door check. These checks are important, so please let them in, as each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

Going away?

If you're going on holiday this summer, keep your home safe whilst you're away with a few simple checks.

Prior to going away:

- Check and test your smoke detector and carbon monoxide detector. If either of them aren't working, contact us immediately. If you own your flat, arrange an immediate repair.



The day of leaving:

- Turn off all electrical and gas appliances that aren't needed
- Turn the water off at the main - leaking pipes or an overflowing cistern could cause a fault in electrical wiring and lead to a fire
- Close all internal doors
- Where possible, let your neighbour(s) know you're away

Fire safety must-dos

- Keep fire doors closed when not in use - please don't wedge them open
- Keep fire escapes free of any items, rubbish or clutter, ensure you store your possessions within your flat, or take to the bin store

Make sure you know what to do if there's a fire within Portsmouth Road.



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family and neighbours safe.

If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you
- Tell everyone in your home that there's a fire and to get out too
- Don't stop to get any of your things and shut the front door behind you
- Don't try to put the fire out yourself
- Wait outside away from the building and call the fire service on 999 immediately

The fire strategy for your block is 'stay put'.

If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Your building's designed to contain a fire inside the apartment where it started and protect you from the effects of smoke and fire
- If the fire isn't in your apartment, close all your doors and windows and stay inside
- Dial 999 right away, just in case the person whose apartment is on fire hasn't been able to
- If smoke or heat from the apartment on fire starts to affect your home then leave immediately, if it's safe to do so, or if the fire service tells you to leave

Register your white goods

Registering your electrical items (fridges, washing machines etc.) is vital for safety benefits. Manufacturers are then able to contact you directly and quickly, if there are any known recalls or safety concerns. This is important for preventing fires caused by faulty appliances. You can do this by going to <https://www.registermyappliance.org.uk/>

BBQs aren't allowed



Whether you have a gas, electric, coal or disposable BBQ, they're prohibited from being on your balcony.

If you have an outdoor ground space/patio area, BBQs shouldn't be lit within 4 meters of the building. This may mean you're beyond your outside area and therefore it won't be possible for you to have a BBQ.

You can reach out to your local council to see if there are any designated BBQ areas that you can use in your local area.

If you have any concerns of BBQs being used on balconies, please let us know via our WhatsApp number (07401 329880) or call 088 652 0898.

Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: firesafety@vividhomes.co.uk