

Customer Influence

Key dates 2025

January

- 02** Renewal: Reasonable Adjustments Policy Review
- 03** Renewal: Leasehold Management Policy Review
- 06** Renewal: Fire Policy Review
- 07** Start: Repairs Service Standard Review Co-Creation Work
- 10** CSC Reporting/Sign Off: Planned Maintenance Service Standard Review
- 13** CSC Reporting/Sign Off: Neighbourhoods Service Standard Review
- 14** Co-Creation Work Starts: Putting Things Right Service Standard Review

February

- 20** VIVID Impact - Quarterly Meeting: AGM
- 27** End of Co-Creation Work: Putting Things Right Service Standard Review
- 28** End of Co-Creation Work: Repairs Service Standard Review

March

- 03** Renewal: Equality, Diversity and Inclusion Policy Review
- 04** Renewal: Tenancy Policy Policy Review
- 05** Renewal: Health and Safety Policy Review