

Fire safety update

Stourbridge House



Welcome to the first of our quarterly fire safety updates for Stourbridge. Our aim is to provide you with relevant fire safety advice, as well as information on how the Fire Safety Act 2021 is being implemented and adhered to throughout your building and within your home.

Fire safety update



Over the past year, we've been developing a new online platform to store all the fire safety information for your block in one place! You'll be able to view drone footage of your building, access floor plans which outline all the fire safety measures in place and more. Keep an eye out for "go live" updates!

Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire. If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on 0800 652 0898 or email: PersonalEvacuationPlan@vividhomes.co.uk

Fire door checks

We are continuing to complete quarterly checks on communal fire doors. Your next visit will take place on 16th April 2024. Our contractor, Inline Safety, will also be knocking on some front doors to review the inside of the door to complete the fire door check. These checks are important, so please let them in, as each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

Fire risks of emollient creams – are you aware?



Hampshire and Isle of Wight Fire and Rescue Service has teamed up with the NHS in Hampshire and other organisations to raise awareness around the fire risks of emollients.

Emollients are creams, sprays and lotions that may contain paraffin or other flammable substances. These can act as an accelerant when absorbed in to clothing and exposed to naked flames or heat sources.

- Be cautious if you smoke
- Take care when cooking
- Do not sit too close to any open fires, gas, or halogen heaters
- Wash your clothing and bed linen frequently at the highest temperature recommended. This will lower your risk but washing fabrics does not completely remove all fire risks

Further information can be found at -

www.hantsfire.gov.uk

Fire safety must-dos

- Keep fire doors closed when not in use - please don't wedge them open
- Keep fire escapes free of any items or clutter, ensure you store your possessions within your flat, or take to the bin store

Make sure you know what to do if there's a fire within Stourbridge House



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family, and neighbours safe, if there's a fire in your home or your block.

If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you
- Tell everyone in your home that there's a fire and to get out too
- Don't stop to get any of your things and shut the front door behind you
- Don't try to put the fire out yourself
- Wait outside away from the building and call the fire service on 999 immediately

The fire strategy for your block is 'stay put', with phased evacuation.

If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Your building's designed to contain a fire inside the apartment where it started and protect you from the effects of smoke and fire
- If the fire isn't in your apartment, close all your doors and windows and stay inside
- Dial 999 right away, just in case the person whose apartment is on fire hasn't been able to
- If the fire service advises you to leave, they will do so by using the fire evacuation alert system which will siren on the floor they wish to alert to leave the building

This quarter's tips

- Run through the evacuation plan with your family, so everyone knows what to do, if there was a fire
- Check your electrical cables for damage
- Remove the lint from your tumble dryer filter
- Cut the clutter in your flat, have a clear out to reduce the amount of unused and unwanted items
- If you are looking to get extension leads, purchase ones with surge protection

Rubbish



Increasingly, we are seeing unwanted personal items being left in the bin stores or left in corridors. This can range from small items to large items, sofas and chairs. This is a major fire hazard which not only could impact you but also other residents within the building.

- The bin stores are for general household waste only and not for large item disposal, these should be taken to your local waste/recycling center, or you can arrange a collection of large items with your local council.
- Electrical items and furniture should be taken to the local waste/recycling centers, details of these can be found online at <https://www.hants.gov.uk/wasteandrecycling/recyclingcentres>

Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: firesafety@vividhomes.co.uk