

# Fire safety update

## Pemberley House



### Fire safety works update

We're pleased to announce we've received confirmation from the Cladding Safety Scheme (CSS) that the works are eligible for funding for all leasehold homes. We can now progress to the next stages of the works, which include the tender process and appointing a contractor. This stage can take some time as we'll need to run all documentation past the CSS and the Building Safety Regulator. This can take some time and we have no control over these timings. We'll continue to keep you updated and we'll let you know as soon as we have a start date for the works. In the meantime, the fire warden services will remain in place, and we'd like to reassure leaseholders that we'll be covering the cost of this service.

### Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire. If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on 0800 652 0898 or email: [PersonalEvacuationPlan@vividhomes.co.uk](mailto:PersonalEvacuationPlan@vividhomes.co.uk)

### Fire door checks

We are continuing to complete quarterly checks on communal fire doors. Your next visit will take place on 10<sup>th</sup> January 2024. Our contractor, Inline safety, will also be knocking on some front doors, to review the inside of the door to complete the fire door check. These checks are important, so please let them in, as each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

As we approach the end of 2023 and prepare to welcome the New Year, your Fire Safety Team would like to wish you and your families a very safe and happy festive season.

### Smoking safety tips



- Try to smoke outside of your home, using your balcony area where possible, as this can significantly reduce the chances of a fire starting
- Use a sturdy ashtray that can not be blown or knocked over and empty it regularly
- Never throw cigarettes over the balcony
- Keep smoking materials out of reach from children

### Fire safety must-do's

- Keep fire doors closed when not in use - please don't wedge them open
- Keep fire escapes free of any items or clutter, ensure you store your possessions within your flat, or take to the bin store

# Make sure you know what to do if there's a fire within Pemberley House



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family, and neighbours safe, if there's a fire in your home or your block.

## If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you.
- Tell everyone in your home that there's a fire and to get out too.
- Don't stop to get any of your things and shut the front door behind you.
- Don't try to put the fire out yourself.
- Wait outside away from the building and call the fire service on 999 immediately.

The fire strategy for your block is presently 'simultaneous'.

## If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Leave the building immediately
- Remember, when you dial 999 you need to ask for FIRE
- When the operator answers give the address of where the fire is
- DO NOT HANG UP until the address is repeated back to you and confirmed

## If you see or hear a fire when you're in the communal area of the block:

- Leave by the nearest available exit
- Wait outside away from the building and call the fire service on 999 immediately

## Festive decoration tips

- If you have a real Christmas tree, please make sure you water it, to prevent it becoming dry
- Don't overload your sockets
- Check all decorations with a plug to ensure there are no loose wires
- Don't leave your indoor decorative lights on when you are not at home
- Don't put decorations up next to fires, radiators or other heat sources
- Don't put decorations on your front door or outside your front door

## Candle safety tips



Winter tends to be a time of year associated with candles and a sense of feeling cosy. Here are some tips to ensure you stay safe

- Rather than using candles, try to use battery operated ones
- Make sure they are positioned carefully on a stable surface and not near other items
- Keep them out of reach of animals and children
- Use lighters instead of matches
- Don't leave them unattended
- Extinguish before going to bed

## Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: [firesafety@vividhomes.co.uk](mailto:firesafety@vividhomes.co.uk)