

VIVID

Winter 2023/2024

Fire safety update

Ark Royal House



As we approach the end of 2023 and prepare to welcome the New Year, your Fire Safety Team would like to wish you and your families a very safe and happy festive season.

Smoking Safety Tips



Need help evacuating in the event of a fire?

Part of our role is to ensure that you're able to safely evacuate your home in the event of a fire. If this is something you're concerned about, please contact us so we can create a personal evacuation plan if needed. If you have any questions, phone us on 0800 652 0898 or email: PersonalEvacuationPlan@vividhomes.co.uk

- Try to smoke outside of your home, using your balcony where possible, as this can significantly reduce the chances of starting a fire in your home
- Use a sturdy ashtray that cannot be blown or knocked over and empty it regularly
- Never throw cigarettes over the balcony
- Keep smoking materials out of reach from children

Fire door checks

We are continuing to complete quarterly checks on communal fire doors. Your next visit will take place on 17th January 2024. Our contractor, Inline safety, will also be knocking on some front doors, to review the inside of the door to complete the fire door check. These checks are important, so please let them in, each front door needs to be checked once a year. Don't worry if you're not in, they'll try again on their next visit.

Fire safety must-do's

- Keep fire doors closed when not in use - please don't wedge them open
- Keep fire escapes free of any items or clutter, ensure you store your possessions within your flat, or take to the bin store

Make sure you know what to do if there's a fire within Ark Royal House



To protect yourself in the event of a fire, we need you to know what to do to keep yourself, your family, and neighbours safe, if there's a fire in your home or your block.

If there's a fire in your own home:

- Quickly get out of the room where the fire is and close the door behind you.
- Tell everyone in your home that there's a fire and to get out too.
- Don't stop to get any of your things and shut the front door behind you.
- Don't try to put the fire out yourself.
- Wait outside away from the building and call the fire service on 999 immediately.

The fire strategy for your block is 'stay put'.

If there's a fire in the building (including in someone else's flat) here's what you need to do:

- Your building's designed to contain a fire inside the apartment where it started and protect you from the effects of smoke and fire.
- If the fire isn't in your apartment, close all your doors and windows and stay inside.
- Dial 999 right away, just in case the person whose apartment is on fire hasn't been able to
- If smoke or heat from the apartment on fire starts to affect your home then leave immediately, if it's safe to do so, or if the fire service tells you to leave.

Festive decoration tips

- If you have a real Christmas tree, please make sure you water it, to prevent it becoming dry
- Don't overload your sockets
- Check all decorations with a plug to ensure there are no loose wires
- Don't leave your indoor decorative lights on when you are not at home
- Don't put decorations up next to fires, radiators or other heat sources
- Don't put decorations on your front door or outside your front door

Candle safety tips



Winter tends to be a time of year associated with candles and a sense of feeling cosy. Here are some tips to ensure you stay safe -

- Rather than using real candles, try to use battery operated ones
- Make sure they are positioned carefully on a stable surface and not near other items
- Keep them out of reach of animals and children
- Use lighters instead of matches
- Don't leave them unattended
- Extinguish before going to bed

Any questions?

If you have any questions about fire safety, please phone 0800 652 0898 or email: firesafety@vividhomes.co.uk