

Transcript for the 'Jurgens Story' video

Video summary:

This video has Jurgen, the employment and training officer for VIVID in Rushmoor, describe a customer interaction that showed the results of his work with two customers and how him and his team would like to help others.

AUDIO	VISUAL
None	VIVID Blue screen fades in as the VIVID logo fades forwards, and then fades out to the shot of Jurgen.
<p>Jurgen: Hi, I'm Jurgen. I'm the employment and training officer for VIVID in Rushmoor that is Farnborough and Aldershot in Hampshire and I would like to share a little good news story with you. The other day I was waiting at the bus stop in Farnborough.</p> <p>Well, I wanted to buy a weekly ticket for one of my customers who just started work.</p> <p>When I bumped into a former customer of mine and she proudly told me that she still working as a care assistant, you know, in their third year, very happy with the job just for the pay rise and is going to town to do some extra shopping. And I remembered I supported her husband for a while as well. So when I asked, he was also in work for nine months now as a warehouse assistant and loved the job.</p> <p>And she said "Oh he's very popular with his colleagues" so I was smiling internally and I think that's a great story. And it's not just me. Our team of six employment and training offices, we are very keen to help residents into work. We go the extra mile and then don't stop until the job is finished, so to speak.</p>	Jurgen is lounging on one of the VIVID sofa's in the Portsmouth office, speaking directly to the camera.
<p>Jurgen: If you want to, to be the next one to be in work, I'm happy to help. The team is happy to help. We are very dedicated too just give us a ring or contact us and we will do the rest</p>	Camera fades between transitions, the shot is still the same angle of Jurgen lounging on one of the VIVID sofa's in the Portsmouth office, speaking directly to the camera.
Audio Fades out	VIVID Blue screen fades back in with the text "If you're looking to get back into work, access some training or learn new skills, get in touch. customer@vividhomes.co.uk 0800 652 0898