



Charges for repairs when you move out of your home

If you're moving out of one of our homes, there are certain things that you'll need to do before moving out. We expect the home to be left in a good, clean and clear condition to enable us to quickly make the home ready for someone else in need of a home. If the home is not left in this condition, you will be recharged for any time or money that we spend cleaning, clearing and repairing the property.

What's a recharge?

These are costs that you will be expected to pay if we need to complete works to the property after you move out, such as cleaning, clearing out any items left behind and making any repairs due to damage caused. We will charge a fair amount for any works needed.

What items will I be recharged for?

You can find a list of items that you may be charged for after you leave below. We'd like to reassure you that we'll charge a fair amount to rectify any damage. And please note that the costs listed below include VAT.

Redecoration	Cost
Plaster patch repairs to any room	£36.00

Repairs	Cost
New internal door	£54.00
New kitchen worktop	£114.00
New kitchen unit	£120.00
Wall tiles (area larger than 1m ²)	£60.00

Plumbing	Cost
Renew toilet pan	£72.00
Renew pair of taps	£36.00
Renew basin	£36.00

Electrical fittings	Cost
Replacement sockets, light switches/pendants etc.	£12.00

Clearance	Cost
Half truckload	£60.00
Full truckload	£120.00
Excessive - more than full truckload	£252.00
White goods (per item)	£30.00

Garden clearance	Cost
Half truckload	£60.00
Full truckload	£120.00
Excessive – more than full truckload	£252.00

Market Rentals/Intermediate Market Rentals/Temp. Accommodation	Cost
Oven clean	£54.00
A clean of any other appliance	£24.00
Standard clean	£180.00

- Any white goods removed that belong to VIVID will be charged for
- Redecoration charges are on a case-by-case basis.

If we need to use an external contractor

For some works, we may need to use an external contractor. If we do, we'll charge the full amount back to you. The cost of this will be based on the invoice we receive from the contractor. Some examples of where we might use a contractor are:

- Garden maintenance
- Pest control (e.g. flea treatment)
- Needle sweeps/removal
- Non-standard/environmental clean
- Secure shuttering/boarding
- Replacement kitchen/bathroom (if non-standard or beyond repair)