

## Transcript for the ‘VIVID customer scrutiny panel’ video

### Video summary:

This video shows a discussion between Ian and Craig on the positive impact of resident involvement within the community, and how to get involved through VIVID.

Audio	Visual
[No sound]	The VIVID logo appears on-screen.
[No sound]	[Text appears on-screen:] “How can I get involved? Ian Hatch and Craig Nolan, VIVID Impact”
<p><b>Ian:</b> Resident involvement is actually one of those things that VIVID can do very, very well. What we need is people to volunteer to do this. We have the VIVID Impact team which you, of course, know about, but there are other ways as well. You can find out about it through the website or through the customer engagement team. It’s important that we have people that are willing to put the work in to improve their neighbourhood, community, even themselves. They can find out how things work and it’s a much simpler way to go about things, and the more we have, the better.</p>	<p>Ian and Craig sit next to each other in front of a VIVID poster, speaking to the camera.</p>
<p><b>Craig:</b> VIVID are on the look out for different types of customers to get involved in all of their customer engagement groups. So, if you’re interested, head to the VIVID website and get involved, find out all the information and start making a difference to your community.</p>	
[No sound]	The VIVID logo appears on-screen.

If you’d like any more information or support on this topic, please get in touch

<https://www.vividhomes.co.uk/contact-us>